

This Leaflet and the Community Emergency Plan

This **Leaflet** sets out how to **Prepare**, what to **Do** and who to **Contact** in the event of an emergency. It also contains useful links and phone numbers.



The leaflet compliments the more detailed **Burstall Community Emergency Plan** (the formal plan for dealing with emergencies in Burstall). This is registered with the LA and is part of Suffolk Being Prepared.

By being prepared and knowing who to contact the intent is that Burstall will be more effective in mitigating the impact of any future emergency.

When to Call 999



If there is **ANY threat to life**, dial **999**. If there is no perceived threat to life, but you have information that may help the emergency services, please dial 101.



Possible Emergencies in Burstall

Likely emergencies would include weather or accident disrupting power, communications, water etc. They could also disrupt travel with blocked roads. However, the scope of the Emergency Plan covers **all forms of emergency**, including toxic smoke from Battery Storage Units and damage to Bramford Substation.



Burstall has a good **community spirit** and by working with our neighbours through an emergency we should be able to **meet the needs of those impacted** especially vulnerable people.

Community Emergency Plan

The Government recognise that emergencies happen, and that communities are more effective in dealing with them if they are prepared. **Burstall** has used their guidance and templates to develop our **Community Emergency Plan**.

Our Plan identifies an **Emergency Team** who co-ordinates community activities during an emergency by assessing the situation and mobilising local resources. The team also maintains links with the emergency services, local authority etc. The following people have agreed to be on the Emergency Team:

Andrew Kerrison	01473 652385	07802 867134
Barry Gasper	01473 652396	
Carol Mayston	01473 652435	

By having an identified team and an agreed plan it is intended that communications will be quicker, responses will be more appropriate, and consequently the impact on the village will be mitigated.

If necessary, the team may use an **Incident Room** to coordinate activities. This will most likely be the Pavilion, or a room in the Village Hall.

The Village Hall may be used as a **Rest Centre** to provide emergency shelter if required.



Be Prepared

There are many factors to consider in being prepared; age, location, transport. The **Suffolk Resilience Forum** has information on Registering for **Priority Services**, how to prepare for incidents including flooding and loss of power in their **Z-card** which is on their website:

<https://suffolkprepared.co.uk>

Burstall also has the risks of toxic smoke from Battery Storage Units, and attacks or damage to Bramford Substation. Although the storage units have safety features, the risk cannot be completely eliminated, so in the event of a fire, the advice is to **evacuate to avoid any toxic smoke**.

Bramford Substation is recognised as one of the UK's most critical infrastructure nodes, and therefore represents a potential terrorist target. If you see something that looks suspicious; stay safe, dial **999!**

In the event of severe damage to Bramford Substation, it is unclear how long the outage could be, the area impacted, or the impact on communication or domestic services. Depending on the severity, any emergency could be declared a **Major Incident**.

In the event of a **Major Incident**, the multi-agency Suffolk Resilience Forum provides all guidance and support, including when it is safe to return.

Being prepared could mean knowing where emergency items are in your house and that they are working (eg. battery radio, mobile battery pack, camping gas stove etc.); what to take if you had to evacuate (mobile charger, insurance details, children's items); how to stay in contact, and people you need to keep updated.

The village website has the latest **Plan** and **Leaflet**:
<https://burstall-pc.gov.uk/useful-information/>.

Dealing with an Emergency



Dealing with an emergency requires keeping calm and following some simple rules / questions:

- Do not put yourself in danger trying to help!
- Is there a threat to life? - Call 999
- Can my information assist the emergency services? - Call 101
- Does the emergency affect the village? - Contact the Emergency Team (numbers above).
- Are any of the Useful Contacts appropriate?
- Stay in contact for Updates: Radio, WhatsApp, Social Media, Phone, etc. If all else fails, the Village Noticeboard.

Activating the Emergency Plan

The Plan may be activated by the Emergency Team, the Local Authority, or the responding agency. Activating the Plan simply establishes the means of coordinating activities and calling upon local resources (volunteers).

The local authority should be advised of activation at the earliest opportunity. This will normally be done by one of the **Emergency Team**. However, if none of the Emergency Team are available, contacts are below.

- **Babergh** - Office hours: **0300 123 4000**, out of hours: **0808 168 7794** - ask for the Duty Manager.

In office hours the following may also be available:
District Emergency Planning Officer - Ben Wilding:
01284 758462 / 07776 481787, Joint Emergency Planning Unit: 01473 265321.

For more on **Emergency Planning in Babergh** go to:

www.babergh.gov.uk/communities/emergency-planning/

Emergency Volunteers

If you would like to volunteer your help or equipment (eg. plumber, electrician, chain saw etc.) in the event of an emergency please contact the author (below).

All volunteers need to satisfy themselves that they have the necessary insurance cover. Certain authorised activities (excluding motor vehicles) are covered by LA or Agency liability insurance. The Emergency Team / LA will be able to clarify on specific activities.

Contact

The author of this Leaflet and the Emergency Plan is Andrew Kerrison: 01473 652385 / 07802 867134, or andrew.kerrison1@btinternet.com. If you have a question or suggestion please contact Andrew.

*Issue Date: May 2026
Review Date: May 2027*

Emergencies in Burstall



Useful Contacts

- **ANY threat to life, dial 999**
- Suffolk **Police** HQ (non-emergency): 101 or search the internet for "Contact Suffolk Police"
- **Crimestoppers**: 0800 555 111
- Suffolk **Fire** and Rescue Service (non-emergency): 01473 260588
- **Electricity** (UK Power Network East of England): 105 (power cut), or 0800 316 3105
- **Gas** Emergency Services: 0800 111 999
- Anglian **Water** emergencies / leak: 03457 145 145
- **Priority Registration Services** - Gas, Electricity, Water: <https://suffolkprepared.co.uk>
- **Environment Agency Floodline**: 0345 988 1188 or email enquiries@environment-agency.gov.uk
- **Environment Agency Incident**: 0800 80 70 60
- **Suffolk Highways** (Inc. Dangerous trees): 0345 606 6171 or www.highwaysreporting.suffolk.gov.uk
- **Trunk Roads** (A14, A12) - Highways Agency: 0300 123 5000
- **Children at risk**: 0808 800 4005
NSPCC: 0808 800 5000, Childline: 0800 1111
- **Adult Care Services**: 0800 917 1109.
- **BBC Radio Suffolk**: 01473 250000
- **Weather**: www.metoffice.gov.uk
- **Village Website**: <https://burstall-pc.gov.uk/>